

PPP® Online Risk Management Course Instructions

Accessing the course:

The online course can be accessed at the following page:

<https://www.protectorplan.com/ppp-risk-management-webinar/>

Before you begin:

You can complete this course at your own pace from any compatible computer or mobile device. Please check the [system requirements](#) to avoid any connection issues.

We recommend watching the Course Instructions video to provide you with an introduction to the course and review the steps for completion. The course consists of ten content modules, a course evaluation, and supporting documents and resources that provide additional risk management information.

Participants who complete the entire course will earn 4.5 hours of continuing education credit. Eligible dentists with professional liability insurance through the PPP® will also earn a premium credit of up to 10% on their professional liability premium for three consecutive policy years. **All ten content modules of the course must be completed to receive continuing education credit and the premium credit.**

Registration:

We encourage you to begin with the Risk Management Overview module. After that, the modules can be watched in any order. The approximate completion time is noted on the course information page as well as the registration page of each module to help you plan accordingly. When you click on a module, you will be taken to a registration page. Please complete all fields. **You will need provide your PPP® policy number in order to register.**

Module 1: Risk Management Overview

An overview of risk management concepts, strategies, and techniques. Webinar length is 11 minutes.

Register

*Required field

First Name*

Last Name*

Email Address*

State(s) where you practice:

PPP® Policy Number

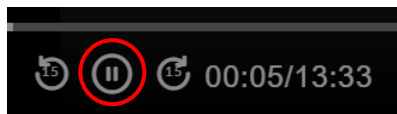
By clicking this button, you submit your information to the webinar organizer, who will use it to communicate with you regarding this event and their other services.

Join Webinar

After registering, the module recording will begin immediately. If you are not ready to view the module at that time, you may exit. You will receive an email confirmation containing a link to access the module at your convenience.

During the course:

If you need to step away during a module, you may press the pause button at the bottom of the screen. If you exit a module before it concludes, the module will start from the beginning when you return.



If you have any questions during the course, you are welcome to use the chat feature on the left side of the screen. Please note that it's not a live chat. Your question will be sent via email to our risk management team, and we will respond to your inquiry.



We would also like to direct your attention to the attachments icon on the left side of the screen. In this section, you'll find the PPP® Proactive Practices Services Flyer, the PPP® Risk Management Manual, a list of references, and instructions for completing the course. Module 10: Patient Management also contains sample patient termination letters in this section.



Course completion:

Once you have completed all ten content modules, please proceed to the Course Completion video. This video will assist you with accessing, completing, and submitting the Course Completion Verification to obtain your professional liability premium and continuing education credits. The Course Completion Verification form is located in the attachments section. **Please be sure you open and/or download the form before the video concludes.** Following the video, you will be directed to our course evaluation where we would greatly appreciate your feedback.

HANDOUTS



Course Completion Verification Form:

Please complete all applicable fields on the form. If you are a member of the AGD, please provide your AGD member number so we may report your continuing education hours on your behalf. When you have completed the form, please email it to rmc@bbprograms.com. Our credit processing team will confirm your course completion and apply your premium and AGD CE (if applicable) credits.

Questions?

For technical support, please contact ppp@bbprograms.com. For questions and assistance with your Course Completion Verification Form, please contact rnc@bbprograms.com.

We hope you enjoy the course!

Are you interested in more risk management information? Check out our Proactive Practice Pointers — weekly posts on PPP® social media that pack of punch of risk management info in a few short sentences! Click any of the icons below to follow us and learn more!



The Professional Protector Plan® for Dentists
Nationally Approved PACE Program Provider for FAGD/MAGD credit.
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7/1/2023 to 6/30/2027.
Provider ID# 370344

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